

College Name: _____

Seat No: _____ Student's Name: _____

Copy No: _____

**KARACHI UNIVERSITY BUSINESS SCHOOL
UNIVERSITY OF KARACHI
FINAL EXAMINATION, DECEMBER 2016; AFFILIATED COLLEGES
PRODUCTION & OPERATION MANAGEMENT; BA(BS)-542
BBA – VI**

Date: January 5, 2017

Max Time: 2 Hrs

Max Marks: 40

INSTRUCTIONS:

- 1. Attempt any 4 questions. Do not write anything on the question paper.**
- 2. Mobile phone(s) or any other communicating device will not be allowed in the examination room. Students will have to remove the batteries of these devices before entering the examination hall.**

Q1 Why inventory control is essential in operating a system?

Q2 How could control charts, pareto diagram, and cause-and-effect diagram be used to identify quality problems at a hotel?

Q3 Under what conditions would a firm wants it capacity to lag demand? To lead demand? Explain with illustration

Q4 Explain why doubling the capacity of a bottleneck may not double the system capacity?

Q5 How a company selects an outsourcing provider? Explain with example.

Q6 a) How does yield management impact an aggregate plan?

b) Explain several strategies for improving the productivity.

END OF SUBJECTIVE PAPER