

College Name: \_\_\_\_\_

Student Name: \_\_\_\_\_ Father's Name: \_\_\_\_\_

Copy No: \_\_\_\_\_

**KARACHI UNIVERSITY BUSINESS SCHOOL  
UNIVERSITY OF KARACHI  
FINAL EXAMINATION DECEMBER 2016; AFFILIATED COLLEGES  
ORGANIZATIONAL BEHAVIOR; BA (H)-442 (PART B)  
BBA – IV**

**Date: December 30, 2016**

**Max. Time: 2 Hrs  
Max. Marks: 40**

**INSTRUCTIONS:**

- 1. Attempt any 4 questions. Do not write anything on the question paper.**
- 2. Mobile phones or any other communicating device will not be allowed in the examination room. Students will have to remove the batteries of these devices before entering the examination hall.**

Q1 Define job satisfaction, summarize the main causes of job satisfaction. Also identify four employee responses to dissatisfaction.

Q2 What are the characteristics of organizational culture & by which process organizational culture can be developed?

Q3 Define Motivation? Discuss contemporary theories of motivation.

Q4 Every organization is unique and any study that concentrate on average organizational behavior is meaningless. Comments.

Q5 Explain **any two** of the following in detail:

- i- Big Five Personality Theory
- ii- High Performance Work Practices
- iii- Halo Effect

**END OF SUBJECTIVE PAPER**