

College Name: _____

Student Name: _____ Seat No: _____

Copy No: _____

**KARACHI UNIVERSITY BUSINESS SCHOOL
UNIVERSITY OF KARACHI
FINAL EXAMINATION JUNE 2016; AFFILIATED COLLEGES
ORGANIZATIONAL BEHAVIOR BA (H) – 422 (PART B)
BBA – IV**

Date: June 16, 2016

Max Time: 1.5 Hrs

Max Marks: 30

INSTRUCTIONS:

- 1. Attempt 3 questions, where Q-2 is compulsory. Start each question on a new page of answer script.**
- 2. Do not write anything on the question paper.**
- 3. Mobile phones or any other communicating device will not be allowed in the examination room. Students will have to remove the batteries of these devices before entering the examination hall.**

- Q-2 Discuss the importance of the course "organizational Behavior" for a manager of an organization. **10**
- Q-3 Identify and describe the four ways in which employees can express their dissatisfaction. **10**
- Q-4 (a) Why it is important for a manager to have good knowledge and understanding of personality and attitudes? **05**
Instruction for Q-4 (a): Your answer must not exceed one page of your answer script
- (b) Does there exist any relationship between reward system of an organization and performance of the organization? **05**
Instruction for Q-4 (b): Your answer must not exceed one page of your answer script.
- Q-5 Write short notes on any four of the following: **10**
1. Groups versus teams
 2. Conflict management
 3. Maslow's Hierarchy of Needs
 4. Personality assessment
 5. Attribution theory

END OF SUBJECTIVE PAPER